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A1A Tree, Garden & Property Maintenance

Checked and Vetted Membership

Member Since : 04-Oct-2016

Member Number : 173178

Contact Information

Name : Mr Ray Taylor

Address : North Shields
Tyne And Wear NE29 8PY

Telephone :

Mobile : 07749847134

Web : n/a

About this Tradesman

Limited Company : No

Vat Registered : No

Public Liability Cover : Current-Verified till 12 Sep 2018

Cover Amount : 1,000,000

Insured By : Other

Accreditations

Checked and Vetted No. 173178

Recent Customer Feedback

Raise an area in the garden with crusher and gravel. Provide sleepers in rockery area. Trim conifers.

10 / 10

Ray and his team did an excellent job. Our garden has been transformed and would certainly recommend them. <P>Very approachable and nothing a problem. Always tidied up.

Customer in North Shields, 13-Jun-2018

Block paving of Driveway.

0 / 10

To cut a long story short, they started the job in May. They finished and asked for payment which we paid in full £2,800 via bank transfer. There was a few issues we had which we highlighted when we made the payment and Ray agreed to come and put them right:

<P>

* No proper edging blocks, off cuts used to fill in gaps around the edging or filled with large amounts of concrete.

<P>

* Step was longer on one side than the other, packed with concrete where the blocks didn't meet, wobbly and had huge gaps between the blocks.

<P>

He did not turn up but sent the person who had laid it originally to try and sort it out. By the time this man came out the drive way had sunk.

<P>

He attempted to correct the front with edging blocks but created a new problem whereby the line was not straight.

<P>

I spoke to Ray and told him we were very unhappy and asked for our money back. The whole thing was a mess and we didn't trust them anymore. We ended up agreeing that I would give Ray an opportunity to come out and lift the drive and relay it, with proper edging blocks and he put in writing that if we were not happy, we could have our money back.

<P>

Ray returned and attempted to put the drive right and made it look even worse. There are dips everywhere now. Still no proper edging blocks etc. I asked him why it was still dipped everywhere when that's what he had come to put right and he went ballistic at me.

<P>

I told him we had the agreement that if we weren't satisfied still we could have our money back and I said I'd speak to 'Trading Standards'. He said that his business was his livelihood and he had kids to feed so therefore I was threatening his family. He then actually threatened me by saying that I had to be very careful because I have kids too and if anything came back on his business from me it'd come back to bite me in the arse.

<P>

He then walked off the job leaving my driveway a complete mess and hazardous for my two young children every time we leave the house. I was so intimidated that I contacted the police about his behaviour.

<P>

So far I have spoken to 'Citizens Advice' and sent out two letters. Ray has responded to say we are not getting any money back.

<P>

'Trading Standards' are speaking to him at the moment regarding the claims he has made regarding being 'Trading Standards Approved' and they have suggested that I contact Checked & Vetted to make them aware of the situation and to see what they can do to help, prior to us starting legal action.

Customer in South Shields, 26-May-2018

Extended driveway.

10 / 10

I was recommended Ray by a friend for his workmanship and cleanliness. They are the only company that doesn't dump rubbish out front.

Customer in Tyne And Wear, 14-May-2018

Front and back drives jet-washed.

10 / 10

Staff were very helpful and polite. Overall job was excellent and I would highly recommend them.

Customer in Northumberland, 07-Apr-2018

Garden tidy up.**10 / 10**

I needed some top soil and gravel cleared away. When the tradesman came he gave me a price and said he would be able to come on Monday to do the job, but that if he can he would try and do it today as he was doing a job nearby. He came up and did the job which was great.

Customer in Wallsend, 06-Apr-2018