You may verify this report online at www.checkedandvetted.com/WardHomeImprovements/
or by phoning Checked and Vetted on 0191 65-111-65

Ward Home Improvements

Checked and Vetted Membership

Member Since : 06-Oct-2020
Member Number : 183858

Contact Information

Name : Mr Jim Ward
Address : Houghton Le Spring
County Durham DH4 6RH
Telephone : 07522147876
Mobile : 07804906986
Web : www.wardhomeimprovements.co.uk

About this Tradesman

Limited Company : No
Vat Registered : No
Public Liability Cover : Current-Verified till 15 Jan 2027
Cover Amount : 1,000,000
Insured By : Simply Business

Accreditations

No. 183858
Checked and Vetted No. 183858

Recent Customer Feedback

Old decrepit roof replaced with shiny new slate roof. 10 / 10

The roof was replaced around the date promised, there were no delays whatsoever.
The roof was replaced even faster than promised, it was all done and dusted in less than 3 full days.
Noise was kept to a minimum.
Afterwards, yards were tidied properly, everything was clean and left as they found it, as it should be.
It was all entirely professional.

Communication with Jimmy was always very smooth, over WhatsApp, he was always quick to respond, and did so clearly, politely, and correctly.

Invoice states "10 years workmanship guaranteed", which gives peace of mind.

10/10 job.
Will definitely recommend.
Customer in Langley Moor, 14-Oct-2026

Chimney repoint/rebuild including haunching and pot refit. 10 / 10

This work has been above and beyond all my expectations, courteous and pleasant work I would recommend them highly.
Customer in Durham , 11-Jun-2025

Entire house was repointed and various ancillary jobs completed on inside of house. 10 / 10

Excellent!! Have used this company before for a roof replacement and again the work was done to an excellent standard. We were kept involved with developments to ensure we were happy and could inspect the work daily. They also cleaned up afterwards and didn't take payment until we were happy with the result. We would definitely recommend this company and intend to use them for another job later this year.
Customer in East Rainton , 20-Apr-2024

Grind out and repointing. 10 / 10

We hired Ward home improvements to carry out work on our gable end wall as the mortar was in really bad state. They came on time and were very helpful the whole time they were there. On completion they even jet washed my path, I can not recommend them enough a great bunch of lads
Customer in Durham, 08-Apr-2024

Full roof renewal 10 / 10

From initial estimate to completion jimmy and his team were highly professional, courteous,and informative. The job was completed to the highest standards and ahead of schedule. I found them to be hard working,honest and reliable
It was pleasure to deal with a company that really takes pride in their work.I would highly recommend them to anyone and will definitely use them for any future projects. Fantastic job lads many thanks.
Customer in Houghton le Spring , 11-May-2023